



## Allied Delivers Cost-effective Professional Property Management Tool

A global property management company used Allied's scalable, cost-effective and flexible solution to deliver a bespoke report to a government institution within extremely tight timelines.

### CLIENT

Global real estate firm

### CHALLENGE

Professional property management tool that could produce a report for a government institution within tight timescales and budget

### SOLUTION

A new application that was scalable, flexible and cost-effective

### RESULT

Client delivered the report on time and in budget and now have a tool that can be utilised in the future

### 24x7 HELPDESK SUPPORT SERVICES

Our Helpdesk services provide:

- 24x7x365 Service Coverage
- Voice, E-mail and Chat-based Support
- Online Live Helpdesk
- Website Navigational Assistance
- Remote Assistance
- Provision of Project Management
- Support by Certified Engineers

### About our Client

Our client is a global real estate services firm, specialising in commercial property management, leasing and investment management; providing comprehensive services for real estate owners, occupiers and investors worldwide.

### The Scenario

Our client secured a large one-off contract with a government institution, to obtain and report on valuation and survey data from their extensive property portfolio. They needed a professional property management tool to record the data for over 9000 properties nation-wide and then produce a report, all within the limited timescale of eight weeks.

### Business Challenge

The collection of information using surveys would take five weeks; after which the client had only three weeks to complete collation of the paper forms, input data and generate the necessary reports. A scalable, flexible and cost-effective property management tool was required that would take into account the following challenges:

- Existing in-house software lacked the required functionality to produce the required reports
- Property management systems currently on the market were too expensive
- Limited multi-user access was required
- Costs had to be kept to a minimum, as this was a one-off project with a limited budget
- Timescales were extremely tight

